Terms of Use

Last Updated: November 2025

Welcome to Pleasant Oakes Psychotherapy. These Terms of Use ("Terms") govern your access to and use of our website, epottermhc.com (the "Site"), including all content, resources, and services available through it. By accessing or using the Site, you agree to be bound by these Terms and our Privacy Policy. If you do not agree with these Terms, please do not use the Site.

1. Purpose of the Website

The information on this Site is provided for general informational and educational purposes only. It is not intended as a substitute for professional counseling, therapy, medical advice, diagnosis, or treatment.

If you are in crisis or need immediate support, please contact your local emergency services or reach out to the **988 Suicide and Crisis Lifeline**.

2. Eligibility

You must be at least 18 years old to use this Site or be monitored by a parent/legal guardian. By using the Site, you represent and warrant that you meet this requirement.

3. No Therapist-Client Relationship

Use of this Site, including communication through contact forms, email, or scheduling features, does not create a therapist-client relationship.

A therapeutic relationship is only established after a formal intake process, completion of informed consent forms, and mutual agreement between you and your clinician.

4. Intellectual Property

All content on this Site—including text, images, logos, graphics, and downloadable materials—is the property of Pleasant Oakes Psychotherapy (Elizabeth Potter-Owner) or is used with permission.

You may not reproduce, distribute, modify, or create derivative works from any content on the Site without our prior written consent.

5. User Responsibilities

When using our Site, you agree not to:

- Violate any applicable laws or regulations;
- Attempt to gain unauthorized access to the Site or related systems;
- Use the Site to distribute harmful or unlawful material; or
- Engage in behavior that interferes with the operation of the Site or other users' experience.

6. Third-Party Links

Our Site may contain links to third-party websites or resources. These are provided for convenience and informational purposes only.

We are not responsible for the content, accuracy, or practices of any third-party websites. Accessing such sites is at your own risk.

7. Disclaimer of Warranties

The Site and its content are provided "as is" and "as available."

We make no warranties, express or implied, about the accuracy, reliability, or availability of the Site.

We do not guarantee that the Site will be error-free or uninterrupted.

8. Limitation of Liability

To the fullest extent permitted by law, [Your Practice Name] and its owners, affiliates, and employees are not liable for any damages resulting from your use—or inability to use—the Site, including direct, indirect, incidental, or consequential damages.

9. Privacy

Your privacy is important to us. Please refer to our [**Privacy Policy**] for information about how we collect, use, and protect your data.

10. Changes to These Terms

We may update these Terms from time to time. Any changes will be posted on this page with the revised "Last Updated" date. Your continued use of the Site after changes are posted means you accept the updated Terms.

11. Governing Law

These Terms are governed by and construed in accordance with the laws of the **State of NY & SC**, without regard to its conflict of law principles.

12. Contact Us

If you have any questions or concerns about these Terms, please contact us at:

™ epottermhc@gmail.com